## Exam Objectives

The following are the learning objectives for the exam. Inline with each objective are links to Microsoft documentation around the specific concept or service. In addition to the documentation, there are also online courses from Microsoft Learn and the Microsoft Partner virtual training series available for additional learning resources. Access to the exam objectives can be found on Microsoft Learn: <https://docs.microsoft.com/en-us/learn/certifications/exams/ms-900>

### Describe Core Microsoft 365 Services and Concepts (30 – 35%)

*Identify the core Microsoft 365 components*

Windows 10 Enterprise

* [Windows 10 Product Overview](https://www.microsoft.com/en-us/WindowsForBusiness/Compare)
* [Windows 10 Enterprise for Microsoft 365](https://docs.microsoft.com/en-us/microsoft-365/enterprise/windows10-infrastructure)
* [Windows 10 Enterprise – Fast and Secure Modern OS](https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-core-services/2-windows-10-enterprise)

Exchange Online

* [Exchange Online Product Overview](https://products.office.com/en-us/exchange/exchange-online)
* [Exchange Online Service Description](https://docs.microsoft.com/en-us/office365/servicedescriptions/exchange-online-service-description/exchange-online-service-description)
* [Exchange Online – The Message and Collaboration Platform](https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-core-services/3-exchange-online)

SharePoint Online

* [SharePoint Online Product Overview](https://products.office.com/en-us/SharePoint/sharepoint-online-collaboration-software)
* [SharePoint Online Service Description](https://docs.microsoft.com/en-us/office365/servicedescriptions/sharepoint-online-service-description/sharepoint-online-service-description)
* [SharePoint Online – Efficient Collaboration](https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-core-services/4-sharepoint-online)

Teams

* [Teams Product Overview](https://products.office.com/en-US/microsoft-teams/group-chat-software)
* [Teams – Keeping your Team in Sync](https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-core-services/5-teams)

Enterprise Mobility + Security

* [EMS Product Overview](https://www.microsoft.com/en-us/cloud-platform/enterprise-mobility-security)
* [What is in EMS](https://www.microsoft.com/en-gb/cloud-platform/enterprise-mobility-security-pricing)
* [Intune – Managing all of your Users Devices](https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-core-services/8-intune)

*Compare core services in Microsoft 365 with corresponding on-premises service*

Identify scenarios when usage of M365 services is more beneficial than on-premise services

* [Compare Cloud Services with On Premise Services](https://support.office.com/en-gb/article/Compare-cloud-services-and-on-premises-services-6f5752c7-0495-44d6-a34c-4aaa4c9f30b9)
* [Exchange Online – The Message and Collaboration Platform](https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-core-services/3-exchange-online)
* [SharePoint Online – Efficient Collaboration](https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-core-services/4-sharepoint-online)

*Describe the concept of modern management*

Describe the Windows-as-a-Service (WaaS) model

* [Get to Know Windows-as-a-Service](https://docs.microsoft.com/en-us/windows/windows-10/#get-to-know-windows-as-a-service-waas)
* [Overview of Windows-as-a-Service](https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview)
* [How updates work for Windows 10](https://docs.microsoft.com/en-us/learn/modules/move-to-modern-desktop-m365/4-windows-10-updates)
* [Deployment options for Windows 10 and Pro Plus](https://docs.microsoft.com/en-us/learn/modules/move-to-modern-desktop-m365/3-deployment-options)
* Plan your Modern Desktop Deployment

Describe the usage of the Microsoft 365 Admin Centre and M365 user portal

* [Microsoft 365 Admin Centre Preview](https://docs.microsoft.com/en-us/office365/admin/microsoft-365-admin-center-preview?view=o365-worldwide)
* [Office 365 Admin Centre](https://docs.microsoft.com/en-us/office365/admin/admin-overview/about-the-admin-center?view=o365-worldwide)

Describe the Microsoft deployment and release model for Windows and cloud business apps

* [Windows Deployment Model](https://docs.microsoft.com/en-us/windows/deployment/)
* [Windows Release Model](https://docs.microsoft.com/en-us/windows/windows-10/release-information)
* [How updates work for Windows 10](https://docs.microsoft.com/en-us/learn/modules/move-to-modern-desktop-m365/4-windows-10-updates)
* [Deployment options for Windows 10 and ProPlus](https://docs.microsoft.com/en-us/learn/modules/move-to-modern-desktop-m365/3-deployment-options)
* Plan your Modern Desktop Deployment
* [Plan your enterprise deployment of Office 365 ProPlus](https://docs.microsoft.com/en-gb/DeployOffice/plan-office-365-proplus)
* [Overview of Update Channels for ProPlus](https://docs.microsoft.com/en-gb/DeployOffice/overview-of-update-channels-for-office-365-proplus)
* [How updates work for Office ProPlus](https://docs.microsoft.com/en-us/learn/modules/move-to-modern-desktop-m365/5-o365-proplus-updates)

*Describe Office 365 ProPlus offerings*

Compare with on-premise Office 2016 deployment

* [Office Applications Service Description](https://docs.microsoft.com/en-us/office365/servicedescriptions/office-applications-service-description/office-applications-service-description)
* [Office 365 ProPlus – Productivity in the Cloud](https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-core-services/7-o365-proplus)

*Describe collaboration and mobility with Microsoft 365*

Describe the concept of effective collaboration with Microsoft 365

* [Microsoft 365 – A Foundation for Modern Collaboration](https://www.microsoft.com/itshowcase/Article/Content/1036/A-foundation-for-modern-collaboration-Microsoft-365-bolsters-teamwork)
* [Overview of Microsoft Teams](https://docs.microsoft.com/en-us/microsoftteams/teams-overview)
* [Overview of SharePoint](https://docs.microsoft.com/en-us/sharepoint/introduction)
* [Overview of OneDrive for Business](https://docs.microsoft.com/en-us/OneDrive/one-drive-quickstart-small-business)
* [Overview of Yammer](https://docs.microsoft.com/en-us/yammer/get-started-with-yammer/admin-key-concepts)
* [What is Microsoft Stream?](https://docs.microsoft.com/en-us/stream/overview)
* [Collaborate with your colleagues using Office 365 Groups](https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/collaborate-with-colleagues-using-office-365-groups)
* [Email Collaboration in Office 365](https://docs.microsoft.com/en-us/office365/admin/email/email-collaboration?view=o365-worldwide)
* [Introduction to Teamwork Tools in Microsoft 365](https://docs.microsoft.com/en-us/learn/modules/intro-to-teamwork-in-m365/1-introduction)
* [Choose the right Teamwork tools for your Team](https://docs.microsoft.com/en-us/learn/modules/intro-to-teamwork-in-m365/2-choose-the-right-tools)
* [Work Together on Files and Content](https://docs.microsoft.com/en-us/learn/modules/intro-to-teamwork-in-m365/3-work-together)
* [Use Teamwork to run Meetings](https://docs.microsoft.com/en-us/learn/modules/intro-to-teamwork-in-m365/4-run-effective-meetings)
* [Collect and Share Knowledge](https://docs.microsoft.com/en-us/learn/modules/intro-to-teamwork-in-m365/5-collect-and-share-knowledge)
* [Create Communication Sites](https://docs.microsoft.com/en-us/learn/modules/intro-to-teamwork-in-m365/6-create-communication-sites)
* [Gain Insights into Working Habits](https://docs.microsoft.com/en-us/learn/modules/intro-to-teamwork-in-m365/7-gain-insights)

Describe the concept of enterprise mobility, device management, and application management within an organization

* [What is Microsoft Enterprise Mobility Suite](https://www.petri.com/what-is-microsoft-enterprise-mobility-suite)
* [What is Microsoft Intune](https://docs.microsoft.com/en-gb/intune/what-is-intune)
* [What is Unified Endpoint Management?](https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-unified-endpoint-management/1-what-is-uem)
* [Mobile Devices and Challenges](https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-unified-endpoint-management/2-device-management-challenges)
* [Using EMS to manage all Devices](https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-unified-endpoint-management/3-ems-components)
* [Co Management](https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-unified-endpoint-management/4-cloud-connected-device-management)

*Describe Analytics Capabilities in Microsoft 365*

* [Gain Insights into Working Habits](https://docs.microsoft.com/en-us/learn/modules/intro-to-teamwork-in-m365/7-gain-insights)
* [Activity Reports](https://docs.microsoft.com/en-us/office365/admin/activity-reports/activity-reports?view=o365-worldwide)
* [Microsoft 365 Usage Analytics](https://docs.microsoft.com/en-us/office365/admin/usage-analytics/usage-analytics?view=o365-worldwide)

### Describe Security, Compliance, Privacy and Trust in Microsoft 365 (25 – 30%)

*Describe security and compliance concepts with Microsoft 365*

Identify key components within an organization’s cloud and on-premise infrastructure that need protection

* [How Microsoft 365 Business can secure your Organisation](https://discover.office.com/secure-your-organization-with-microsoft-365-business/)
* [Introduction to the Key Security Pillars](https://docs.microsoft.com/en-us/learn/modules/security-in-m365/key-security-pillars)

Describe key security pillars of protection, including identity, documents, network, and devices

* [How Microsoft 365 Business can secure your Organisation](https://discover.office.com/secure-your-organization-with-microsoft-365-business/)
* [Introduction to the Key Security Pillars](https://docs.microsoft.com/en-us/learn/modules/security-in-m365/key-security-pillars)

*Describe identity protection and management options*

Describe concepts of cloud identity, on-premise identity, and hybrid identity

* [Understanding Office 365 Identity and Azure Active Directory](https://docs.microsoft.com/en-gb/office365/enterprise/about-office-365-identity?redirectSourcePath=%252fen-us%252farticle%252fUnderstanding-Office-365-identity-and-Azure-Active-Directory-06a189e7-5ec6-4af2-94bf-a22ea225a7a9#BK_Sync)
* [Identity and Access in Microsoft 365](https://docs.microsoft.com/en-us/learn/modules/security-in-m365/identity-and-access)

Identify document protection needs & capabilities of Azure Information Protection (AIP)

* [What is Azure Information Protection](https://docs.microsoft.com/en-us/azure/information-protection/what-is-information-protection)

Describe Multi-Factor Authentication (MFA)

* [Plan for Multi-Factor Authentication](https://docs.microsoft.com/en-us/office365/admin/security-and-compliance/multi-factor-authentication-plan?view=o365-worldwide)
* [How it Works: Azure Multi Factor Authentication](https://docs.microsoft.com/en-us/azure/active-directory/authentication/concept-mfa-howitworks)
* [Identity and Access in Microsoft 365](https://docs.microsoft.com/en-us/learn/modules/security-in-m365/identity-and-access)

*Describe the need for unified endpoint management, security usage scenarios and services*

Compare security usage scenarios and services available with Azure Active Directory P1, P2, and Active Directory Domain Services (AD DS)

* [Azure AD](https://azure.microsoft.com/en-us/pricing/details/active-directory/)
* [What is Azure Active Directory?](https://docs.microsoft.com/en-us/azure/active-directory/fundamentals/active-directory-whatis)
* [Active Directory Domain Services (AD DS)](https://docs.microsoft.com/en-us/windows-server/identity/ad-ds/get-started/virtual-dc/active-directory-domain-services-overview)

Describe how Microsoft 365 services addresses the most common current threats

* [Threat Protection in Microsoft 365](https://docs.microsoft.com/en-us/learn/modules/security-in-m365/threat-protection)
* [What is Azure AD Identity Protection?](https://docs.microsoft.com/en-us/azure/active-directory/identity-protection/overview)
* [What is Azure Advanced Threat Protection (ATP)?](https://docs.microsoft.com/en-us/azure-advanced-threat-protection/what-is-atp)
* [Azure Security Centre](https://azure.microsoft.com/en-us/services/security-center/)
* [Microsoft Cloud App Security Overview](https://docs.microsoft.com/en-us/cloud-app-security/what-is-cloud-app-security)
* [Exchange Online Protection Overview](https://docs.microsoft.com/en-us/office365/securitycompliance/eop/exchange-online-protection-overview)
* [What is Microsoft Intune?](https://docs.microsoft.com/en-us/intune/what-is-intune)
* [Office 365 Advanced Threat Protection](https://docs.microsoft.com/en-us/office365/securitycompliance/office-365-atp)
* [Microsoft Defender Advanced Threat Protection](https://docs.microsoft.com/en-us/windows/security/threat-protection/microsoft-defender-atp/microsoft-defender-advanced-threat-protection)

*Describe capabilities of the Service Trust portal and Compliance Manager*

Describe the trust relationship with Microsoft

* [Trust Centre](https://www.microsoft.com/en-us/trustcenter)
* [Service Trust Portal & Compliance Manager](https://servicetrust.microsoft.com/ViewPage/HomePage)
* [Microsoft Privacy Statement](https://privacy.microsoft.com/en-us/privacystatement)
* [Global Datacentres](https://servicetrust.microsoft.com/ViewPage/datacenter)
* [Data Protection Resources](https://servicetrust.microsoft.com/ViewPage/TrustDocuments)
* [Service Trust Portal & Compliance Manager](https://servicetrust.microsoft.com/ViewPage/HomePage)
* [Retention Labels and Policies](https://docs.microsoft.com/en-us/learn/modules/compliance-in-m365/4-data-governance)
* [Enable Encryption](https://docs.microsoft.com/en-us/learn/modules/compliance-in-m365/4-enable-encryption)
* [Enforce Zero Standing Access with Lockbox and PAM](https://docs.microsoft.com/en-us/learn/modules/compliance-in-m365/5-enforce-zero-standing)
* [Respond to Data Subject Requests](https://docs.microsoft.com/en-us/learn/modules/compliance-in-m365/6-respond-to-data-discovery)
* [Microsoft Compliance Centre](https://docs.microsoft.com/en-us/learn/modules/compliance-in-m365/4-microsoft-compliance-center)

Service locations

* [Global Datacentres](https://servicetrust.microsoft.com/ViewPage/datacenter)

Explain how to address most common cloud adoption issues

* [Service Trust Portal](https://servicetrust.microsoft.com/ViewPage/HomePage)
* [Microsoft Compliance Centre](https://docs.microsoft.com/en-us/learn/modules/compliance-in-m365/4-microsoft-compliance-center)

### Describe Microsoft 365 Pricing and Support options (25 – 30%)

*Describe Licensing options available in Microsoft 365*

Identify M365 subscriptions and management options

* [Explore the Microsoft 365 Management Options](https://docs.microsoft.com/en-us/learn/modules/what-is-m365/4-m365-subscriptions)
* [Manage Licences in Microsoft 365](https://docs.microsoft.com/en-us/learn/modules/manage-your-m365-subscription/1-manage-licenses)
* [Microsoft 365 Business](https://www.microsoft.com/en-us/microsoft-365/business)
* [Microsoft 365 Business Service Description](https://docs.microsoft.com/en-us/office365/servicedescriptions/microsoft-365-business-service-description)
* [Microsoft 365 Enterprise](https://www.microsoft.com/en-us/microsoft-365/enterprise)
* [Microsoft 365 Enterprise at a glance](https://docs.microsoft.com/en-us/microsoft-365/enterprise/microsoft-365-overview)
* [Microsoft 365 F1](https://www.microsoft.com/en-us/microsoft-365/enterprise/firstline)
* [Microsoft 365 EDU SKU’s](https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/microsoft-365-education)
* [Microsoft 365 Nonprofit SKU’s](https://www.microsoft.com/en-us/nonprofits/microsoft-365)
* [Microsoft 365 Gov SKU’s](https://www.microsoft.com/en-US/microsoft-365/government)

Describe key selling points of M365 in segments of productivity, collaboration, security, and compliance

* [Why Microsoft 365?](https://www.microsoft.com/en-us/whymicrosoft365?activetab=tabs%3aprimaryr3)
* [Explore the Benefits of Microsoft 365](https://docs.microsoft.com/en-us/learn/modules/what-is-m365/3-connecting-clouds)
* [Microsoft 365 Productivity Library](https://www.microsoft.com/en-us/microsoft-365/success/)
* [Microsoft 365 – A Foundation for Modern Collaboration](https://www.microsoft.com/itshowcase/Article/Content/1036/A-foundation-for-modern-collaboration-Microsoft-365-bolsters-teamwork)
* [Microsoft 365 Security and Compliance for Partners](https://www.microsoft.com/microsoft-365/partners/securityandcompliance)

Identify the different licensing and payment models available for M365

* [Product Terms](http://www.microsoftvolumelicensing.com/DocumentSearch.aspx?mode=1)
* [Payment Models](https://support.office.com/en-us/article/Understand-cloud-payment-model-options-04ab1c93-9ee8-46f8-9c4d-0b89badc6163)
* [Manage Billing in Office 365](https://docs.microsoft.com/en-us/learn/modules/manage-your-m365-subscription/2-manage-billing)

Understand how to determine and implement best practices

* [FastTrack for Microsoft 365](https://www.microsoft.com/en-gb/fasttrack/microsoft-365)

*Describe Pricing Options*

Describe the Cloud Solution Provider (CSP) pricing model for Windows and Microsoft cloud services

* [What is the Cloud Solution Provider Program](https://www.microsoftpartnercommunity.com/t5/Partnership-101/What-is-the-Cloud-Solution-Provider-CSP-program/td-p/2453)
* [Cloud Solution Provider](https://docs.microsoft.com/en-us/partner-center/csp-overview)

Describe the basics of cost benefit analysis for on-premise versus cloud services

* [Modern Workplace ROI Calculator](https://roi-transform.microsoft.com/#/)
* [Cost Benefit Analysis](https://en.wikipedia.org/wiki/Cost%E2%80%93benefit_analysis)
* [The High Cost and Risk of On-Premise Vs Cloud](https://www.infoworld.com/article/3198366/cloud-computing/the-high-cost-and-risk-of-on-premise-vs-cloud.html)

Identify available billing and bill management options

* [Partner Centre Billing](https://docs.microsoft.com/en-us/partner-center/billing)
* [Manage Billing in Office 365](https://docs.microsoft.com/en-us/learn/modules/manage-your-m365-subscription/2-manage-billing)

*Describe support offerings for Microsoft 365 services*

Describe how to create a support request for Microsoft 365 services

* [Support](https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/support)
* [Explore Support Options in Microsoft 365](https://docs.microsoft.com/en-us/learn/modules/manage-your-m365-subscription/3-explore-support-options)
* [Service Requests via Admin Centre](https://www.c-sharpcorner.com/article/how-to-create-new-service-request-on-office-365-support-for-business-support/)
* [Work with Service Requests in Microsoft 365](https://docs.microsoft.com/en-us/learn/modules/manage-your-m365-subscription/6-service-request)

Identify Service Level Agreements (SLAs)

* [Microsoft Online Services Level Agreement](https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-level-agreement)
* [Microsoft 365 Service Level Agreements](https://docs.microsoft.com/en-us/learn/modules/manage-your-m365-subscription/4-m365-slas)

Describe how to determine service health status

* [Service Health](https://status.office365.com/)
* [How to check Microsoft 365 Service Health](https://docs.microsoft.com/en-us/office365/enterprise/view-service-health)
* [Monitor Microsoft 365 Service Health](https://docs.microsoft.com/en-us/learn/modules/manage-your-m365-subscription/5-service-health)

Describe the Service Health Dashboard

* [How to check Microsoft 365 Service Health](https://docs.microsoft.com/en-us/office365/enterprise/view-service-health)

*Describe the service lifecycle in Microsoft 365*

Describe private preview, public preview, and General Availability (GA) and their correlation to support policy and pricing

* [Microsoft Lifecycle Policy](https://support.microsoft.com/en-us/lifecycle/selectindex)

## Resources and Links

### Module 1

* Lesson 1
  + IaaS - <https://azure.microsoft.com/en-us/overview/what-is-iaas/>
  + PaaS - https://azure.microsoft.com/en-us/overview/what-is-paas/
  + SaaS - <https://azure.microsoft.com/en-us/overview/what-is-saas/>
  + Firstline worker: <https://aka.ms/AA55eyb>
  + Lesson 1 summary, Cloud computing dictionary: <https://azure.microsoft.com/overview/cloud-computing-dictionary/>
* Lesson 2
  + Enterprise plans: <https://www.microsoft.com/microsoft-365/compare-all-microsoft-365-plans>
  + Small business plans: <https://www.microsoft.com/microsoft-365/business>
  + Education plans: <https://www.microsoft.com/education/buy-license/microsoft365/default.aspx>
  + Home plans: <https://www.microsoft.com/microsoft-365/explore-microsoft-365-for-home>

### Module 2

* Lesson 1
  + Accessibility in Microsoft 365: <https://www.microsoft.com/videoplayer/embed/RE3WSd3>
  + [Microsoft 365](https://www.microsoft.com/microsoft-365/products-apps-services) - https://www.microsoft.com/microsoft-365/products-apps-services
  + [Microsoft Employee Engagement site](https://resources.techcommunity.microsoft.com/employee-engagement-communications/) - https://resources.techcommunity.microsoft.com/employee-engagement-communications/
  + [Microsoft Stream](https://docs.microsoft.com/en-us/stream/portal-get-started) - https://docs.microsoft.com/en-us/stream/portal-get-started
  + [Instant Messaging with Teams](https://www.microsoft.com/microsoft-365/microsoft-teams/instant-messaging) - https://www.microsoft.com/microsoft-365/microsoft-teams/instant-messaging
  + [Microsoft Teams for Online Meetings](https://www.microsoft.com/microsoft-365/microsoft-teams/online-meeting-solutions) - https://www.microsoft.com/microsoft-365/microsoft-teams/online-meeting-solutions
  + [Microsoft 365 business email](https://www.microsoft.com/microsoft-365/business/business-email) - https://www.microsoft.com/microsoft-365/business/business-email
  + [Microsoft 365 across devices](https://www.microsoft.com/microsoft-365/business/office-applications) - https://www.microsoft.com/microsoft-365/business/office-applications
  + [Microsoft file storage and sharing](https://www.microsoft.com/microsoft-365/business/online-file-storage-and-sharing) - https://www.microsoft.com/microsoft-365/business/online-file-storage-and-sharing
  + [Microsoft Accessibility](https://www.microsoft.com/accessibility/) - https://www.microsoft.com/accessibility/
* Lesson 2
  + [What is Microsoft Stream?](https://docs.microsoft.com/stream/overview) - https://docs.microsoft.com/en-us/stream/overview
  + [What is Microsoft Teams?](https://docs.microsoft.com/MicrosoftTeams/teams-overview) - https://docs.microsoft.com/en-us/MicrosoftTeams/teams-overview
  + [Yammer admin help](https://docs.microsoft.com/yammer/yammer-landing-page) - https://docs.microsoft.com/en-us/yammer/yammer-landing-page
  + [Microsoft Teams Blog](https://techcommunity.microsoft.com/t5/microsoft-teams-blog/bg-p/MicrosoftTeamsBlog) - https://techcommunity.microsoft.com/t5/microsoft-teams-blog/bg-p/MicrosoftTeamsBlog
  + [Microsoft Stream Blog](https://techcommunity.microsoft.com/t5/microsoft-stream-blog/bg-p/StreamBlog) - https://techcommunity.microsoft.com/t5/microsoft-stream-blog/bg-p/StreamBlog
  + [Yammer Blog](https://techcommunity.microsoft.com/t5/yammer-blog/bg-p/YammerBlog) - https://techcommunity.microsoft.com/t5/yammer-blog/bg-p/YammerBlog
* Lesson 3
  + Deploy Microsoft 365 interactive guide - [https://mslearn.cloudguides.com/guides/Deploy Office 365 ProPlus in your organization](https://mslearn.cloudguides.com/guides/Deploy%20Office%20365%20ProPlus%20in%20your%20organization)
  + [Find the right solution for you](https://www.microsoft.com/microsoft-365/compare-all-microsoft-365-products-b) - https://www.microsoft.com/microsoft-365/compare-all-microsoft-365-products-b
  + [Transform your enterprise with Microsoft 365](https://www.microsoft.com/microsoft-365/compare-microsoft-365-enterprise-plans) - https://www.microsoft.com/microsoft-365/compare-microsoft-365-enterprise-plans
  + [Deployment guide for Microsoft 365 Apps](https://docs.microsoft.com/deployoffice/deployment-guide-microsoft-365-apps) - https://docs.microsoft.com/en-us/deployoffice/deployment-guide-microsoft-365-apps
  + [Overview of update channels for Microsoft 365 Apps](https://docs.microsoft.com/DeployOffice/overview-update-channels) - https://docs.microsoft.com/en-us/DeployOffice/overview-update-channels
  + [Deploy Office 365 ProPlus in your organization](https://mslearn.cloudguides.com/guides/Deploy%20Office%20365%20ProPlus%20in%20your%20organization) - [https://mslearn.cloudguides.com/guides/Deploy Office 365 ProPlus in your organization](https://mslearn.cloudguides.com/guides/Deploy%20Office%20365%20ProPlus%20in%20your%20organization)
* Lesson 4
  + Migrate Windows known folders to OneDrive: [[https://mslearn.cloudguides.com/guides/Migrate Windows known folders to OneDrive](https://mslearn.cloudguides.com/guides/Migrate%20Windows%20known%20folders%20to%20OneDrive)](https://mslearn.cloudguides.com/guides/Migrate%20Windows%20known%20folders%20to%20OneDrive)
  + [SharePoint Online - efficient collaboration and communication in the digital workplace](https://docs.microsoft.com/learn/modules/intro-to-m365-core-services/2-sharepoint-online) - https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-core-services/2-sharepoint-online
  + [OneDrive guide for enterprises](https://docs.microsoft.com/onedrive/plan-onedrive-enterprise) - https://docs.microsoft.com/en-us/onedrive/plan-onedrive-enterprise
  + [Activity: Migrate Windows known folders to OneDrive](https://mslearn.cloudguides.com/guides/Migrate%20Windows%20known%20folders%20to%20OneDrive) - https://mslearn.cloudguides.com/guides/Migrate%20Windows%20known%20folders%20to%20OneDrive

### Module 3

* Lesson 1
  + [Microsoft 365 E5 range of products](https://www.microsoft.com/microsoft-365/enterprise-e5-business-software?activetab=pivot:overviewtab) - https://www.microsoft.com/microsoft-365/enterprise-e5-business-software?activetab=pivot:overviewtab
  + [How to Simplify the Management process](https://www.microsoft.com/microsoft-365/business/simplified-management) - https://www.microsoft.com/microsoft-365/business/simplified-management
  + [Using Business Process Automation](https://www.microsoft.com/microsoft-365/business/business-process-automation) - https://www.microsoft.com/microsoft-365/business/business-process-automation
  + [Simplify and manage appointment bookings](https://www.microsoft.com/microsoft-365/business/scheduling-and-booking-app) - https://www.microsoft.com/microsoft-365/business/scheduling-and-booking-app
  + [Harness the power of forms in M365](https://www.microsoft.com/microsoft-365/business/forms-workflow-management) - https://www.microsoft.com/microsoft-365/business/forms-workflow-management
  + [What is business intelligence and data visualization](https://www.microsoft.com/microsoft-365/business/business-intelligence-data-visualization-software) - https://www.microsoft.com/microsoft-365/business/business-intelligence-data-visualization-software
* Lesson 2
  + Microsoft Endpoint Manager - VIDEO: https://www.youtube.com/watch?v=0bQi4tkD3Ck
  + [Benefits of Modern Management](https://docs.microsoft.com/learn/modules/introduction-to-modern-management-in-microsoft-365/2-benefits-modern-management) - https://docs.microsoft.com/en-us/learn/modules/introduction-to-modern-management-in-microsoft-365/2-benefits-modern-management
  + [Microsoft Endpoint Manager - managing all of your users' devices](https://docs.microsoft.com/learn/modules/intro-to-m365-core-services/4-intune) - <https://docs.microsoft.com/en-us/learn/modules/intro-to-m365-core-services/4-intune>
  + [Windows Autopilot scenarios and capabilities](https://docs.microsoft.com/windows/deployment/windows-autopilot/windows-autopilot-scenarios) - <https://docs.microsoft.com/en-us/windows/deployment/windows-autopilot/windows-autopilot-scenarios>
  + [Microsoft Intune is an MDM and MAM provider for your devices](https://docs.microsoft.com/mem/intune/fundamentals/what-is-intune) - <https://docs.microsoft.com/en-us/mem/intune/fundamentals/what-is-intune>
  + [Protect devices with Microsoft Intune](https://docs.microsoft.com/mem/intune/protect/device-protect) - <https://docs.microsoft.com/en-us/mem/intune/protect/device-protect>
  + [Windows Autopilot](https://aka.ms/windowsautopilot) - <https://aka.ms/windowsautopilot>
  + [Manage devices with Microsoft Endpoint Manager](https://mslearn.cloudguides.com/guides/Manage%20devices%20with%20Microsoft%20Endpoint%20Manager) - <https://mslearn.cloudguides.com/en-us/guides/Manage%20devices%20with%20Microsoft%20Endpoint%20Manager>
* Lesson 3
  + Optimize Windows 10 updates - Interactive Guide: <https://mslearn.cloudguides.com/guides/Optimize%20delivery%20of%20Windows%2010%20updates>
  + Service options for Windows 10 - Interactive Guide: <https://mslearn.cloudguides.com/guides/Discover%20servicing%20options%20for%20Windows%2010>
  + [Windows-as-a-Service](https://docs.microsoft.com/windows/deployment/update/waas-overview) - <https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview>
  + [Adopting Windows-as-a-Service at Microsoft](https://www.microsoft.com/itshowcase/adopting-windows-as-a-service-at-microsoft) - <https://www.microsoft.com/itshowcase/adopting-windows-as-a-service-at-microsoft>
  + [Overview of Windows Autopilot](https://docs.microsoft.com/windows/deployment/windows-autopilot/windows-autopilot) - <https://docs.microsoft.com/en-us/windows/deployment/windows-autopilot/windows-autopilot>
  + [Discover Servicing Options for Windows 10](https://mslearn.cloudguides.com/guides/Discover%20servicing%20options%20for%20Windows%2010) - <https://mslearn.cloudguides.com/guides/Discover%20servicing%20options%20for%20Windows%2010>
  + [Keep Windows PCs up-to-date with software updates in Microsoft Intune](https://docs.microsoft.com/mem/intune/fundamentals/keep-windows-pcs-up-to-date-with-software-updates-in-microsoft-intune) - <https://docs.microsoft.com/en-us/mem/intune/fundamentals/keep-windows-pcs-up-to-date-with-software-updates-in-microsoft-intune>
  + [Windows Virtual Desktop](https://www.microsoft.com/business/azure/migrate/windows-virtual-desktop/) - <https://www.microsoft.com/business/azure/migrate/windows-virtual-desktop/>
  + [Windows Autopilot and Surface devices](https://docs.microsoft.com/surface/windows-virtual-desktop-surface) - <https://docs.microsoft.com/en-us/surface/windows-virtual-desktop-surface>
* Lesson 4
  + Workplace Analytics - VIDEO: <https://www.microsoft.com/videoplayer/embed/RE4xfQk>
  + Microsoft 365 admin center - VIDEO: <https://www.microsoft.com/videoplayer/embed/fb726f8e-aead-43b2-ba0f-53ba5b886bf7>
  + [Workplace Analytics](https://www.microsoft.com/microsoft-365/business/workplace-analytics) - <https://www.microsoft.com/microsoft-365/business/workplace-analytics>
  + [MyAnalytics](https://docs.microsoft.com/workplace-analytics/myanalytics/mya-landing-page) - <https://docs.microsoft.com/en-us/workplace-analytics/myanalytics/mya-landing-page>
  + [About the Microsoft 365 admin center](https://docs.microsoft.com/microsoft-365/admin/admin-overview/about-the-admin-center?view=o365-worldwide) - <https://docs.microsoft.com/en-us/microsoft-365/admin/admin-overview/about-the-admin-center?view=o365-worldwide>
  + [Reports in the Security & Compliance center](https://docs.microsoft.com/microsoft-365/compliance/reports-in-security-and-compliance?view=o365-worldwide) - <https://docs.microsoft.com/en-us/microsoft-365/compliance/reports-in-security-and-compliance?view=o365-worldwide>
  + [Microsoft 365 Reports in the admin center](https://docs.microsoft.com/microsoft-365/admin/activity-reports/activity-reports?view=o365-worldwide) - <https://docs.microsoft.com/en-us/microsoft-365/admin/activity-reports/activity-reports?view=o365-worldwide>

### Module 4

* Bolster and improve network security - <https://www.microsoft.com/videoplayer/embed/RE4zhD7>
* Microsoft 365 Defender - <https://www.microsoft.com/en-us/videoplayer/embed/RE4zwew>
* Microsoft Cloud App Security - <https://www.microsoft.com/videoplayer/embed/RE4zrf3>
* Microsoft Cloud App Security cloud guide - <https://mslearn.cloudguides.com/guides/Discover,%20protect,%20and%20control%20your%20apps%20with%20Microsoft%20Cloud%20App%20Security>
* MCAS Threat detection cloud guide - <https://mslearn.cloudguides.com/guides/Detect%20threats%20and%20manage%20alerts%20with%20Microsoft%20Cloud%20App%20Security>
* Understanding data classification - <https://www.microsoft.com/videoplayer/embed/RE4vx8x>
* Understand Microsoft Communication Compliance - <https://www.microsoft.com/videoplayer/embed/RE4xlaF?pid=RE4xlaF-ax-86-id-oneplayer&postJsllMsg=true&autoplay=false&mute=false&loop=false&playFullScreen=false>
* Understanding Privileged Access management - <https://www.microsoft.com/videoplayer/embed/RE4xqtC?pid=RE4xqtC-ax-86-id-oneplayer&postJsllMsg=true&autoplay=false&mute=false&loop=false&market=en-us&playFullScreen=false>

### Module 5

* Microsoft 365 for home - <https://www.microsoft.com/microsoft-365/buy/compare-all-microsoft-365-products-b>
* Microsoft 365 for organizations - <https://www.microsoft.com/microsoft-365/business/compare-all-microsoft-365-business-products-b>
* Microsoft 365 for enterprise - <https://www.microsoft.com/microsoft-365/compare-microsoft-365-enterprise-plans?rtc=1>
* Cloud Solution Providers - <https://www.microsoft.com/solution-providers/home>.
* Manage licenses in Microsoft 365 - <https://mslearn.cloudguides.com/guides/Manage%20licenses%20in%20Microsoft%20365>
* Support options in Microsoft 365 - <https://mslearn.cloudguides.com/guides/Discover%20support%20options%20in%20Microsoft%20365>
* Microsoft Online Services Level Agreement ([https://docs.microsoft.com/office365/servicedescriptions/office-365-platform-service-description/service-level-agreement#microsoft-online-services-level-agreement](https://docs.microsoft.com/office365/servicedescriptions/office-365-platform-service-description/service-level-agreement))
* Microsoft Stream - <https://techcommunity.microsoft.com/t5/microsoft-stream-ideas/idb-p/StreamIdeas>
* SharePoint - <https://sharepoint.uservoice.com/>
* Microsoft Teams - <https://microsoftteams.uservoice.com/>
* Yammer - <https://yammer.uservoice.com/>
* Word - <https://word.uservoice.com/>
* Microsoft Planner - <https://planner.uservoice.com/forums/330525-microsoft-planner-feedback-forum>
* Overview – Product end of support at <https://docs.microsoft.com/lifecycle/overview/product-end-of-support-overview>
* Modern Lifecycle Policy go to: [https://docs.microsoft.com/lifecycle/policies/modern](https://docs.microsoft.com/en-us/lifecycle/policies/modern)
* Microsoft 365 Roadmap: [https://www.microsoft.com/microsoft-365/roadmap?rtc=1&filters=](https://www.microsoft.com/en-us/microsoft-365/roadmap?rtc=1&filters=)

## Helpful Links

* <https://www.techielass.com/ms-900-study-notes>
* <https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE3VwVw>
* [Microsoft 365: Fundamentals (MS-900) Exam Prep Guide – @Microsoft365Pro](https://microsoft365pro.co.uk/2019/01/25/microsoft-365-fundamentals-ms-900-exam-prep-guide/)